Human-Computer Interaction Design COGS120/CSE170 - "Intro. HCI" Instructor: Philip Guo Week 8 - Information Foraging (2016-11-15) some slides adapted from Scott Klemmer's Intro. HCI course

Learning Objective use information foraging theory to understand user behavior and to design better user interfaces

Outline

- Information foraging theory - User interface design to facilitate foraging - User interface design to facilitate search



Animals can be herbivores, carnivores, omnivores, etc.

Humans are *informavores*; we thrive by consuming information.

Information foraging theory = The study of how humans forage for information in similar ways as how animals torage for food

Animas

Goal: maximize expected energy intake (i.e., edible food) in a given limited time (or else starve!)

Explore vs. exploit: Should it keep looking around for more promising food sources, or spend time hunting/picking the current one?

Physical scent: some sensory indicator (e.g., visual, smells) that this source is promising, so it should spend more time here.

Humans

Goal: maximize expected useful information intake in a given limited time (or else #fail)

Explore vs. exploit: Should I keep looking around for more promising information sources, or spend time consuming the current one?

Information scent: some sensory indicator (e.g., usually visual) that this information source is promising, so I should spend more time here.

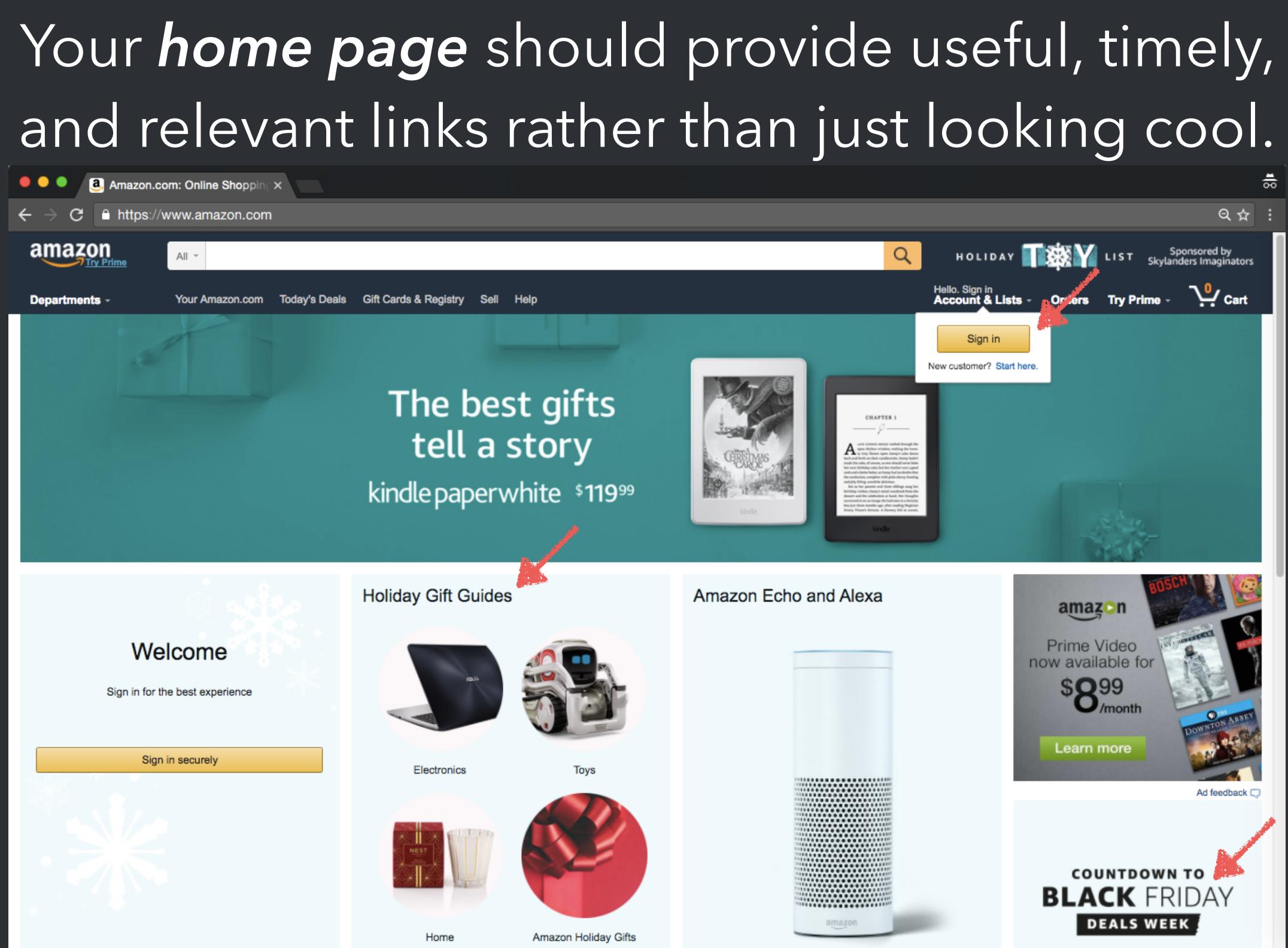


Information scent =

some sensory indicator (e.g., usually visual) that this information source is promising, so users should spend more time here

Good user interface design maximizes information scent to efficiently guide users toward promising sources of information and to keep them there until they are satisfied.

The rest of this lecture shows examples of this simple principle.

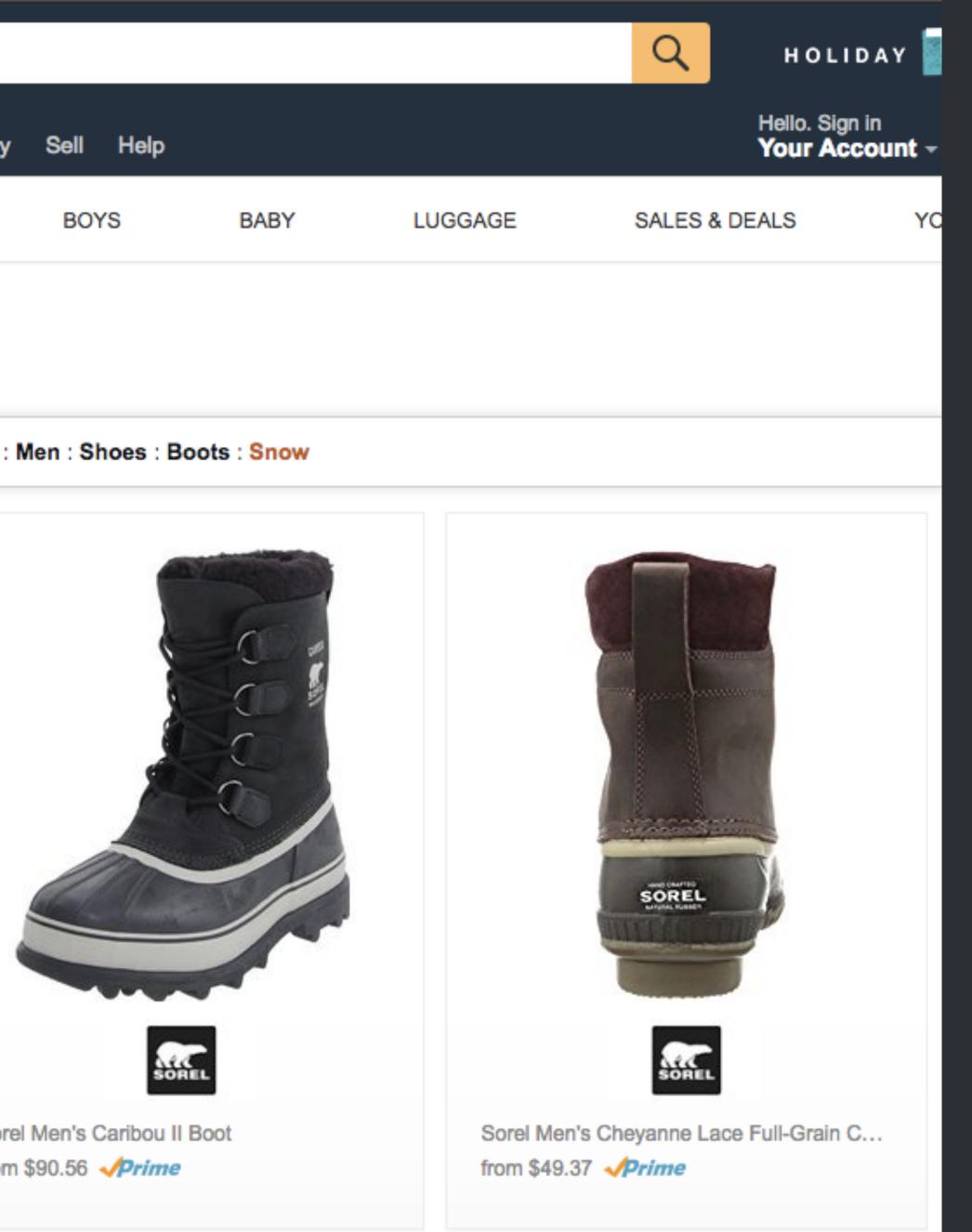


Informative link text gives users an accurate indication of what to expect when they click

Bad link text: For more project info, click <u>here</u> Better link text: Read some more project info Even better: Read our project implementation details

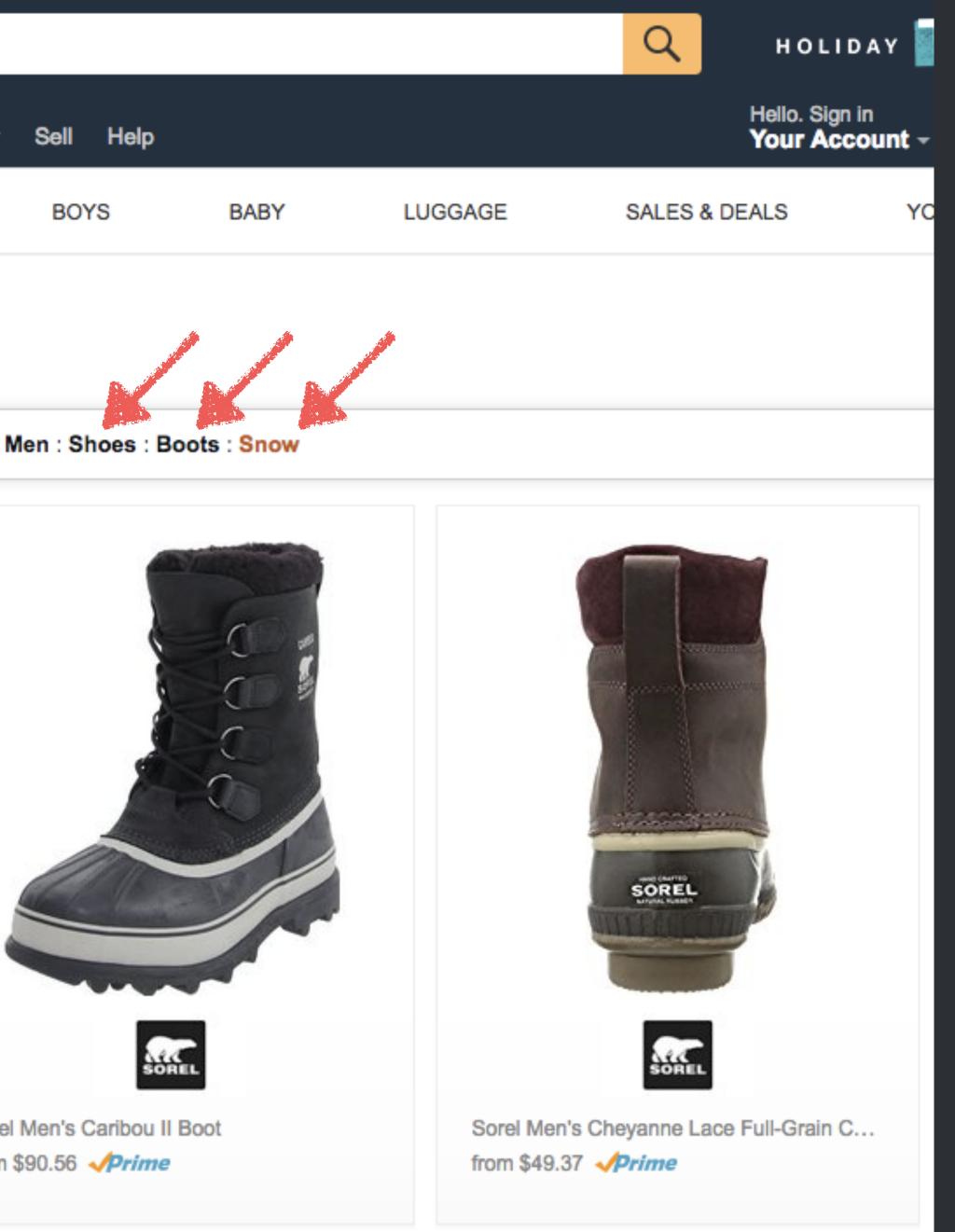
Use the target audience's language when designing link and category labels (also good for search engine optimization)

amazon Try Prime	Men's Snow Boots 👻		
Departments -	Your Amazon.com	Today's Deals	Gift Cards & Registry
Amazon Fashion	WOMEN	MEN	GIRLS
Categories Amazon Fashion	MEN'S SNO	W BOOTS	
Men	1-48 of 1,403	results for Clothin	ng, Shoes & Jewelry :
Clothing Shoes Athletic Boots Chelsea Chukka Motorcycle & Combat Oxford & Derby Western Rain Snow Hiking Hunting Work & Safety Fashion Sneakers Loafers & Slip-Ons Mulos & Close			
Mules & Clogs Outdoor Oxfords		Columbia	
Sandals Slippers Work & Safety	Columbia Men from \$84.95	s Bugaboot Plus III Prime	I Omni Son from
Jewelry			



Breadcrumbs for hierarchical navigation

amazon	Men's Snow Boots -		
Try Prime	Men's Show Dools		
Departments -	Your Amazon.com	Today's Deals	Gift Cards & Registry
Amazon Fashion	WOMEN	MEN	GIRLS
Categories Amazon Fashion	MEN'S SNC	W BOOTS	
Men	1-48 of 1,403	results for Clothin	ng, Shoes & Jewelry : N
Men Clothing Shoes Athletic Boots Chelsea Chukka Motorcycle & Combat Oxford & Derby Western Rain Snow Hiking Hunting Work & Safety Fashion Sneakers Loafers & Slip-Ons			
Mules & Clogs Outdoor		Columbia	
Oxfords Sandals Slippers Work & Safety	Columbia Men from \$84.95 🚽	's Bugaboot Plus II Prime	I Omni Sorel from
Jewelry			



Facets for quickly refining/filtering items

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https://www.amazon.com/s/ref=lp_679307011_ex_n_12?rh=n%3A7141123011%2Cn%3A7147441011%2Cn%3A679255011%2Cn%3A679307011%2Cn%3A7141123011%2Cn%3A7147441011%2Cn%3A679255011%2Cn%3A679307011%2Cn%3A7141123011%2Cn%3A7147441011%2Cn%3A679255011%2Cn%3A679307011%2Cn%3A7141123011%2Cn%3A7147441011%2Cn%3A679255011%2Cn%3A679307011%2Cn%3A7141123011%2Cn%3A7147441011%2Cn%3A679255011%2Cn%3A679307011%2Cn%3A7141123011%2Cn%3A7147441011%2Cn%3A679255011%2Cn%3A679307011%2Cn%3A7141123011%2Cn%3A7147441011%2Cn%3A679255011%2Cn%3A679307011%2Cn%3A7141123011%2Cn%3A7147441011%2Cn%3A679255011%2Cn%3A679307011%2Cn%3A7141123011%2Cn%3A7147441011%2Cn%3A679255011%2Cn%3A679307011%2Cn%3A7147441011%2Cn%3A679255011%2Cn%3A679307011%2Cn%3A7141123011

C Refine by Amazon Prime Prime Shoe Size 5.5 4.5 5 6 4 6.5 7.5 8 8.5 10.5 10 11 9 9.5 13 11.5 12 12.5 13.5 14 15 15.5 16 14.5 18 18.5 16.5 17 17.5 19 19.5 20 Brand Columbia SOREL Stride Rite KINGSHOW UGG Australia Kamik Muck Boot + See more Occasion Dress Casual Shoe Width D 3A 2A/B C 4A E/2E 3E 4E 5E Closure Buckle Bungee Hook & Loop Lace-up Slip-On & Pull-On Zip Color

UGG Australia

UGG Australia Mens Neumel Boot from \$65.00 </prime



MERRELL

Merrell Men's Moab Rover Waterpro... from \$108.83 Prime



Sorel Men's Cheyanne Lace Rain Boot from \$75.99





Sorel Men's 1964 Premium T CVS B... from \$69.16 Prime







& Columbia



Kamik Men's Greenbay 4 Cold-Weat... from \$59.56 Prime



MuckBoots Men's Arctic Pro Hunting... from \$129.00 </Prime





Columbia Men's Bugaboot Snow Boot from \$68.47 Prime





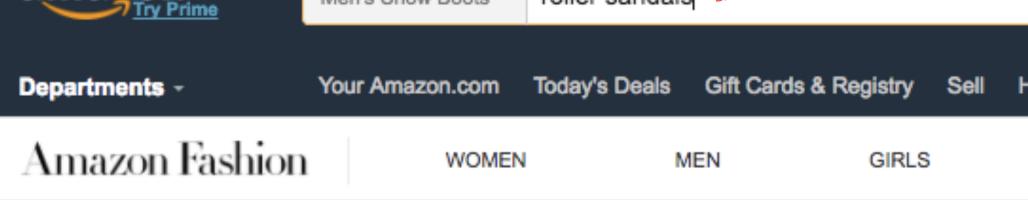


kamik 🚖





Near-miss results to avoid blank pages



Men's Snow Boots -

roller sandals

1-16 of 4,155 results for "roller sandals"

Show results for

amazon

Men's Fashion >

Men's Sandals Men's Athletic & Outdoor Sandals & Slides

Women's Fashion >

Women's Flip-Flops Women's Sandals Women's Platform & Wedge Sandals Women's Athletic & Outdoor Sandals & Slides

Boys' Fashion >

Boys' Skateboarding Shoes Boys' Sneakers Boys' Sandals

+ See All 24 Departments

Refine by

Amazon Prime



Eligible for Free Shipping

Free Shipping by Amazon

Price

\$_____ to \$_____

GO

Brand

We didn't find results for "roller sandals" in Men's Sh Here are results from All Departments,



Neo Reflexology Sandals | by Neo Reflexology Sandals

\$1895

FREE Shipping on eligible orders



\$4495 *prime* Some sizes are Prime eligible

FootSpa Pro Plantar Fasciin by FootSpa Pro



Get it by Wednesday, Nov 16 FREE Shipping on eligible orders



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BOYS	BABY	LUGGAGE	SALES & DEALS
noes.			
Ultimate Thera	apeutic Natural S	tone Reflexology S	lippers Foot Acur
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			Product Feature
			Health, Househ
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			FREE Shipping
			Clothing, Shoes
tis Insoles, Or	thotic Insoles, Re	lief from Heel and	Foot Pain, Insoles

			Tools & Home I

Q

Proactive recommendations to help users jump to other promising patches of information



Roll over image to zoom in

Customers Who Bought This Item Also Bought



Kamik Women's Momentum Snow Boot ****** 766 \$49.99 - \$109.99



Kamik Women's Snowvalley Boot \$49.99 - \$164.93



Men's Waterproof Rain Boot Mid Calf Winter Snow Warm Boots Garden Fishing Outdoor Shoes



Ergodyne N-Ferno 6823 Wind-Resistant Hinged Balaclava, Black

https://www.amazon.com/Kamik-Mens-Nationplus-Snow-Brown/dp/B00AZODBT8/ref=sr_1_3?s=apparel&ie=UTF8&qid=1479172997&sr=1-3&nodelD=7147441011&keywords=sno... Q 🟠

Size:	Add to List
Select 💠 Size Chart	
Color: Dark Brown	
 Leather 	
 Imported 	
 Minus 40F Temperature rated 	
 Rubber sole 	
 Shaft measures approximately 10" from arch 	
 Platform measures approximately 0.75 inches 	

- Cold-weather boot with leather-and-rubber upper featuring 200B Thinsulate insulation and moisture-wicking lining
- Rustproof speed-lacing system

Customers who viewed this item also bought



Columbia \$84.95 - \$134.94



Ergodyne \$12.30 - \$39.99



Northside \$58.50 - \$119.99



\$48.19 - \$89.99

Arctix Men's Essential Bib Overall ***** 552 \$26.95 - \$69.99



Kamik Women's Shellback Insulated Winter Boot ★★★★☆ 72 \$50.21 - \$99.69



Arctix Men's SnowSports Cargo Pants ★★★★☆ 1,172 \$18.99 - \$106.77



Northside Women's Kathmandu Waterproof Snow Boot

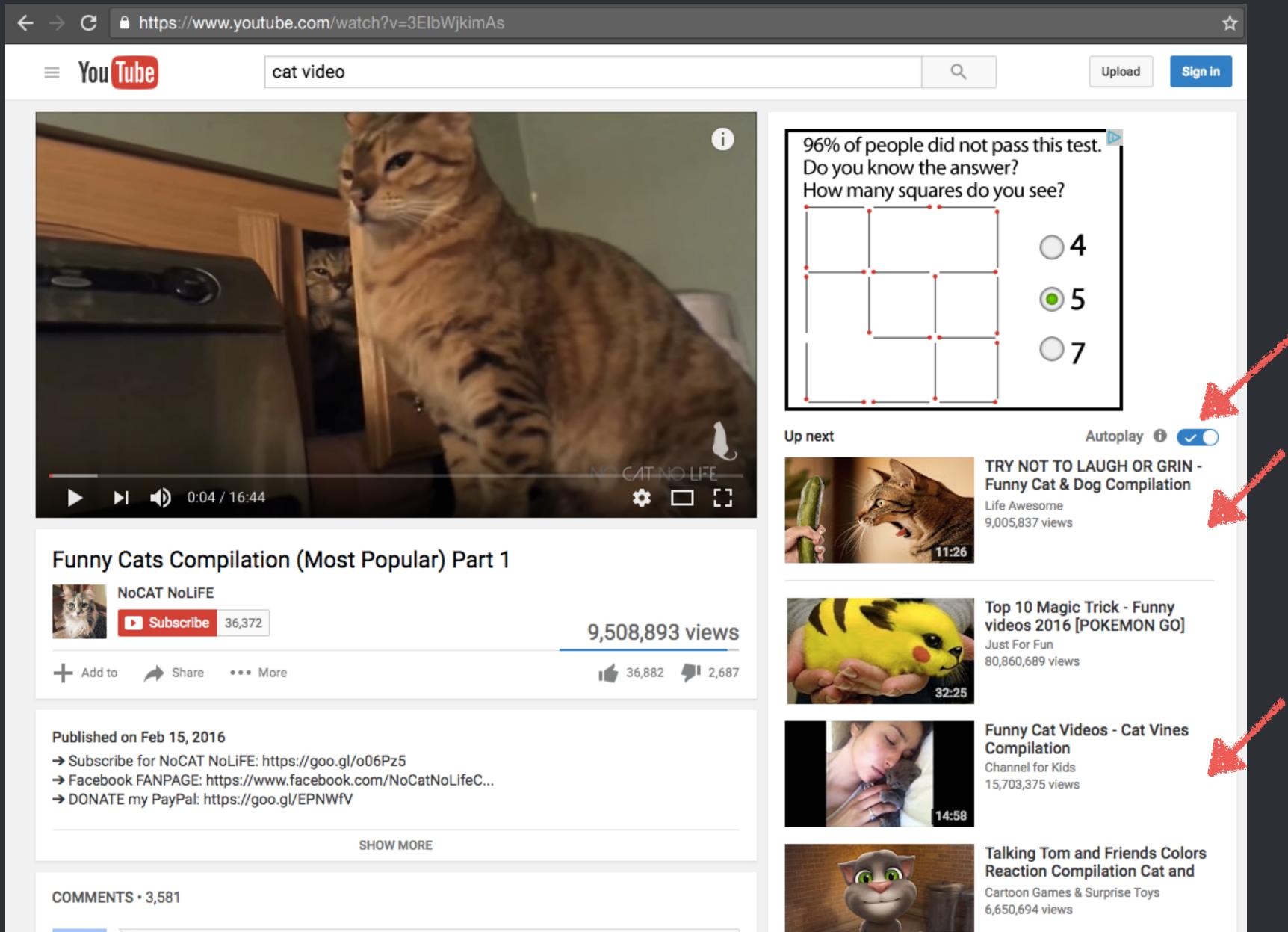


Page 1 of 11

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Proactive recommendations to help users jump to other promising patches of information (with autoplay!!!)



18:15

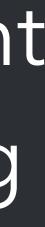


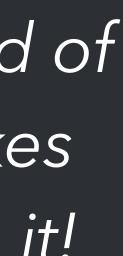
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	snowflake decorations
	snow boots for men
	snow white costume
	snow globe
	snowboard
	snowball microphone
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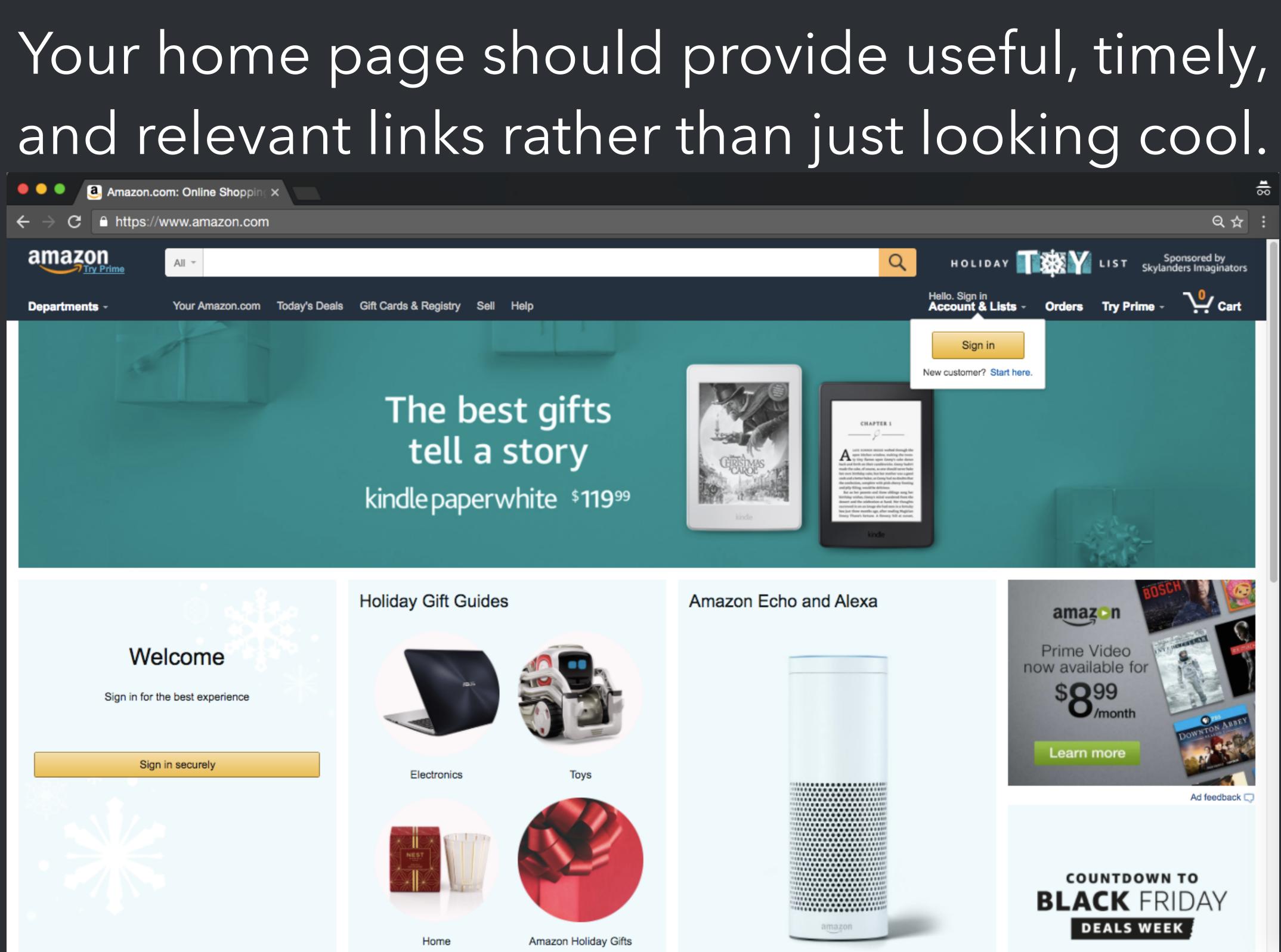
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Departments -	Your A	in Women's Shoes
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		snow boots for boys
		snow boots for girls
		snow boots for women waterproof
		snow boots for toddler boys

Instant search helps users make better and even different queries. Let's say I don't know whether to call something "snow shoes" or "snow boots" ... search for "snow":

> Ahh, I didn't know "waterproof" was a kind of snow boot, but it makes total sense once I see it!







... but many users will come to your site via a search engine rather than your home page

→ C https://www.google.com/#q=snow+boots

GOÊGLE	snow	boots				
	All	Shopping	Images	Maps	News	More

About 20,100,000 results (0.50 seconds)

Winter & Snow Boots Women's Shoes | DSW.com

www.dsw.com/Womens-Shoes-Boots-Winter-and-Snow-Boots/_/N-273i Sorel Winter Carnival Duck Boot. \$129.95. More Colors. Cougar Chateau Snow Boot Quick View. Cougar Chateau Snow Boot. \$129.95 ... Totes Lisa Snow Boot.

Winter & Snow Boots Women's Shoes | DSW.com

m.dsw.com/category/Womens-Shoes-Boots-Winter-and-Snow-Boots/_/N-273i -Results 1 - 81 of 519 - Sorel Winter Carnival Duck Boot. \$129.95. More Colors. Cougar Chateau Snow Boot. \$129.95. More Colors. Bare Traps Fahn Duck Boot.

Winter Boots & Weatherproof Boots for Women | Nordstrom

shop.nordstrom.com > Women > Shoes > Boots **•** Free shipping & returns on women's **winter** & weatherproof **boots** at Nordstrom.com. Find a great selection of rain, **snow** & cold-weather footwear from top ...

Women's Winter Boots - Rain & Snow Boots | SOREL

www.sorel.com/womens-boots/ -

Get FREE SHIPPING now through 11/29 on all orders! Shop for women's winter and waterproof boots online for flattering, rugged, and stylish looks.

Amazon Best Sellers: Best Women's Snow Boots - Amazon.com

https://www.amazon.com/Best-Sellers-Shoes-Womens-**Snow-Boots**/.../5658903011 **v** Discover the best Women's **Snow Boots** in Best Sellers. Find the top 100 most popular items in Amazon Shoes Best Sellers.

Women's Snow & Winter Boots | DICK'S Sporting Goods

www.dickssportinggoods.com > ... > Women's Boots & Outdoor Shoes < Shop women's snow and winter boots from DICK'S Sporting Goods. Browse all women's snow and winter boots from BEARPAW, Muck, SOREL, The North Face ...

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Stop losing your glasses and try Readerest today.	4.	s Winter		ns Snow Boot Nylon

★★★★☆ 359

★★★★☆☆ 489

BABY LUGGAGE SALE 3. rm Sneakers for... \$7.02 - \$18.48

> Columbia Women's Ice Maiden II Winter...

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GOÊGLE	snow boots							
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About 20,300,000 results (0.42 seconds)

←

Winter Boots On Sale Today - Up To 70% Off Winter Gear

Ad www.sierratradingpost.com/WinterBoots/StayWarm -

4.7 ***** *** rating for sierratradingpost.com

Shop With Confidence - Over 30 Years Experience Premium Selection Of Snow Boots Women's Winter Boots · Men's Winter Boots · Clearance Items · DealFlyer Savings · New Items

Women's Winter Boots - Free Shipping & Easy Returns - nordstrom.com Ad shop.nordstrom.com/Women/Boots -

4.6 ★★★★★ rating for nordstrom.com Shop from a Collection of Boots in Different Colors, Sizes, Styles and Designs. Brands: Aquatalia, Munro, Paul Green, Fly London, Jeffrey Campbell Ratings: Service 9.5/10 - Returns 9.5/10 - Product quality 9.5/10 - Shipping 9/10 - Selection 9/10 Earn Up To A \$200 Note · Top Shoe Trends · Men's Shoes · Women's Shoes · Flats

Women's Snow & Winter Boots - Available At DICK'S Sporting Goods Ad www.dickssportinggoods.com/Footwear -

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Snow Boots At Target[™] - Shop & Save Today

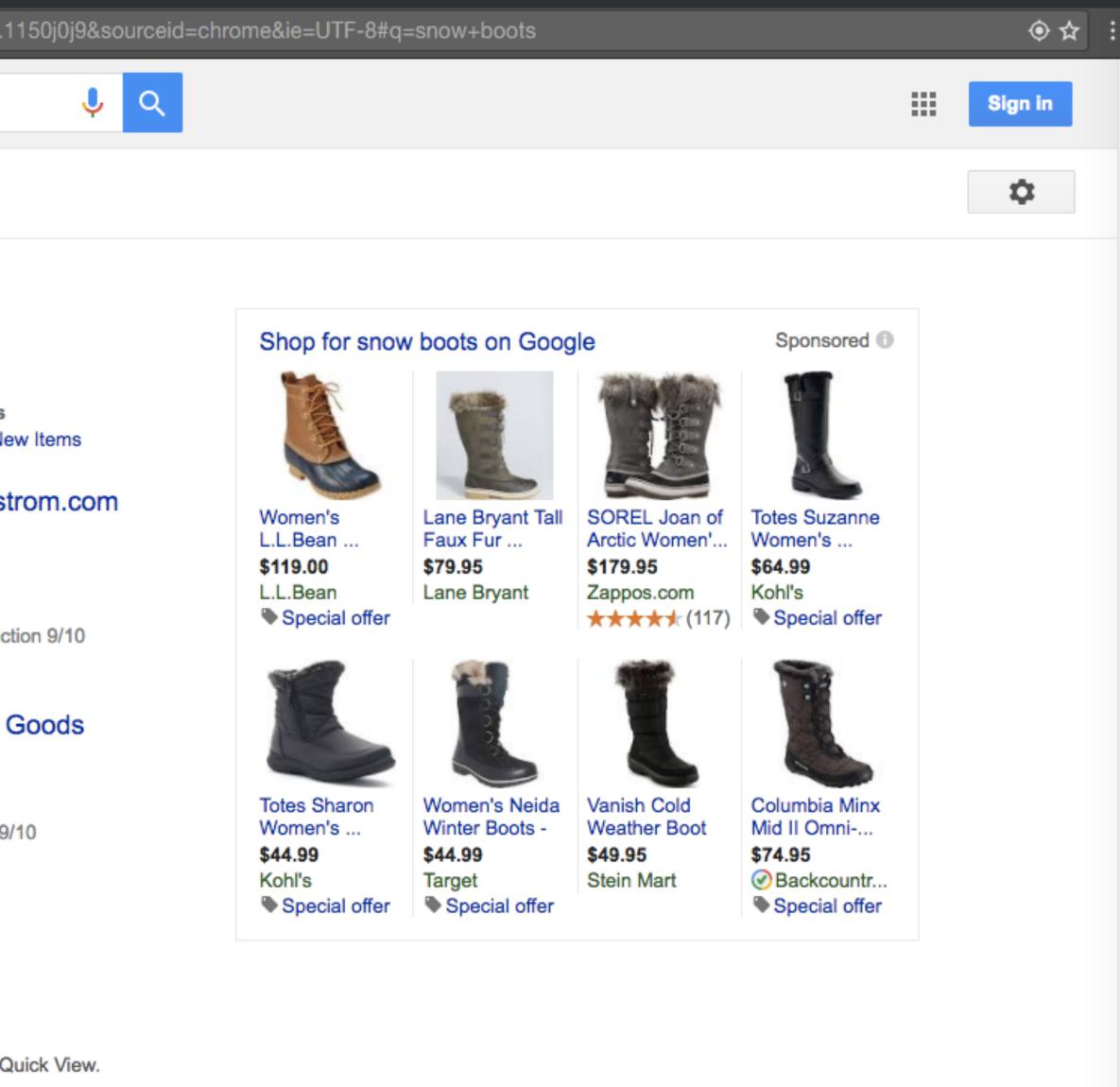
Ad www.target.com/Footwear/Boots -Buy Snow Boots Now. Free Shipping On All Orders!

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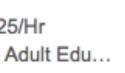
JavaScript

JavaScript Tutor - Visualize JavaScript code execution to ...

The Python Tutorial — Python 3.5.2 documentation https://docs.python.org/3/tutorial/ -

Python is an easy to learn, powerful programming language. ... This tutorial introduces the reader

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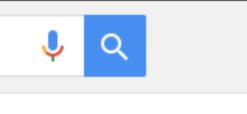


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command-line arguments and feed user input to stdin.

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Create alternate landing pages with custom titles and relevant subset of content.

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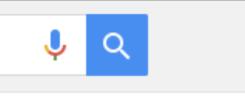
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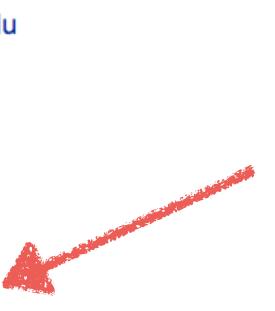
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Good user interface design maximizes information scent to efficiently guide users toward promising sources of information and to keep them there until they are satisfied.

Review:

Final word: How can we make effective user interface designs at real-world scales?

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6.5 7 7.5 8 8.5 9 9.5 10 10.5 11 11.5 12 12.5 13 13.5 14 14.5 15 15.5 16 16.5 17 17.5 18 18.5 19 19.5 20 Brand Columbia SOREL Stride Rite KINGSHOW UGG Australia Kamik							
Muck Boot See more Occasion Dress	MERRELL® Merrell Men's Moab Rover Waterpro from \$108.83 <i>Prime</i>	Sorel Men's 1964 Premium T CVS B from \$69.16 <i>Prime</i>	Columbia Men's Bugaboot Snow Boot from \$68.47	The Original MuckBoots Arctic Sport. from \$103.00 <i>Irime</i>			
Casual Shoe Width 4A 3A 2A/B C D E/2E 3E 4E 5E Closure Buckle Bungee Hook & Loop Lace-up Slip-On & Pull-On Zip Color							
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Requires people with HCI/ design, data science, and engineering expertise to work together on a unified system! No single skill is enough to make this work at scale. Must respect and leverage all disciplines together.



Corollary: learn these other skills, even if you don't intend on becoming an expert!

← → C								
amazon	All - snow							
		s for women						
Departments -	Your A in Wome	n's Shoes						
	snow show	snow shovel snowflake decorations						
	snowflake							
	snow boot	snow boots for men						
$ullet$ $ ightarrow$ $egin{array}{c} oldsymbol{eta} ightarrow$ https://www		_ex_n_12?rh=n%3A7141123011%20	Cn%3A7147441011%2Cn%3A6792	55011%2Cn%3A679307011%2				
Refine by Amazon Prime	UGG Australia	Sorel Men's Cheyanne Lace Rain Boot	kamik (MuckBoots Men's Arctic Pro Hunting				
Shoe Size	from \$65.00 <i>(Prime</i>)	from \$75.99 <i><i>Prime</i></i>	from \$59.56 <i><i>Prime</i></i>	from \$129.00 <i>√Prime</i>				
4 4.5 5 5.5 6 6.5 7 7.5 8 8.5 9 9.5 10 10.5 11 11.5 12 12.5 13 13.5 14 14.5 15 15.5 16 16.5 17 17.5 18 18.5 19 19.5 20 Brand Columbia SOREL Stride Rite KINGSHOW UGG Australia Kamik								
Muck Boot See more	MERRELL	BOHEL	Columbia					
Occasion Dress Casual	Merrell Men's Moab Rover Waterpro from \$108.83 <i><i>Prime</i></i>	Sorel Men's 1964 Premium T CVS B from \$69.16 <i>Prime</i>	Columbia Men's Bugaboot Snow Boot from \$68.47 <i>Prime</i>	The Original MuckBoots Arctic Sport. from \$103.00 <i>Imagerime</i>				
Shoe Width 4A 3A 2A/B C D E/2E 3E 4E 5E Closure Buckle Bungee Hook & Loop Lace-up Slip-On & Pull-On Zip Color								
	Northside	Columbia	kamik 🚖					

Requires people with HCI/ design, data science, and engineering expertise to work together on a unified system! No single skill is enough to make this work at scale. Must respect and leverage all disciplines together.



Data Science COGS 9, COGS 133

Corollary: learn these other skills, even if you don't intend on becoming an expert!

> HCI/Design COGS 120/ **CSE 170**

Engineering COGS 121, CSE courses



Learning Objective use information foraging theory to understand user behavior and to design better user interfaces TODS after class - Exam 2 on Thursday - Check grades Google Spreadsheet for accuracy

