Heuristic Evaluation Worksheet

Evaluated Team: _____   Evaluator: _____

Instructions: Use the tables below to write the usability issues you find while doing your heuristic evaluations. Make sure to fill in both columns for each prototype, identifying comparisons and contrasts. Remember that some usability issues may not fit into a heuristic, or they might fit into more than one.

Nielsen's Heuristics	Nielsen's Severity Ratings
1) Visibility of system status 2) Match between system and real world 3) User control and freedom 4) Consistency and standards 5) Error prevention 6) Recognition rather than recall 7) Flexibility and efficiency of use 8) Aesthetic and minimalist design 9) Help users recognize, diagnose, and recover from errors 10) Help and documentation N) Non-heuristic issue	1) Cosmetic problem only: need not be fixed unless extra time is available on project 2) Minor usability problem: fixing this should be given low priority 3) Major usability problem: important to fix, so should be given high priority 4) Usability catastrophe: imperative to fix this before product can be released

		Prototype 1	Prototype 2
Usability Issue 1			
Heuristic #			
Rating			
Usability Issue 2			
Heuristic #			
Rating			
Usability Issue 3			
Heuristic #			
Rating			
Usability Issue 4			
Heuristic #			
Rating			
Usability Issue 5			
Heuristic #			
Rating			

	Prototype 1	Prototype 2
Usability Issue 6		
Heuristic #		
Rating		
Usability Issue 7		
Heuristic #		
Rating		
Usability Issue 8		
Heuristic #		
Rating		
Usability Issue 9		
Heuristic #		
Rating		
Usability Issue 10		
Heuristic #		
Rating		
Usability Issue 11		
Heuristic #		
Rating		
Usability Issue 12		
Heuristic #		
Rating		
Usability Issue 13		
Heuristic #		
Rating		